

Quality Policy

Duraflow is committed to being an ethically and morally responsible company and has developed an Integrated Management System that seeks to comply with AS/NZS ISO 9001:2008 Quality Management Systems.

The Company recognises that legal compliance is regarded as a minimum standard and actions beyond statutory regulations, which promote best practice in product and service delivery and supports our business goals, are strongly encouraged.

Duraflow is committed to establishing measurable objectives and targets and continual improvement aimed at elimination of impacts on the quality of our product.

Procedures have been developed that detail the methods for identification of critical points of delivery of the final built structure. These critical points will be used as the basis for establishing quality objectives and targets.

Identified critical points during construction will be assessed to determine their compliance with the Quality Standard through regular inspection and testing. Such testing shall be documented and corrective actions initiated where required.

All workers and subcontractors are advised of this policy during Company inductions and are encouraged to raise any issues regarding quality management. All incidents that have a potential to impact on the quality of the final product must be reported to Duraflow immediately.

To assist in the reporting process, Corrective Action Requests will be completed and passed to the Project Manager or nominated representative for all incidents on site, including quality issues. These forms are available from the Site Foreperson.

Adrian Rook


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Director

Date: 27/5/2014